Direct Deposit is the required payment method for all University Employees and can be set-up electronically through ConnectCarolina. To set up Direct Deposit, log in to ConnectCarolina with your ONYEN and password and click Direct Deposit under Self Service. Employees must have Duo 2-Step enabled to access Direct Deposit.

### Setting up Duo 2-Step

To access Direct Deposit in ConnectCarolina employees must have activated Duo 2-Step Verification.

1. Open Google Chrome or Firefox and navigate to [https://onyen.unc.edu](https://onyen.unc.edu).
2. Click 2-Step Verification for Duo.
4. It is recommended to use 2-Step Authentication with a smartphone and the Duo App. Download the free app from the App Store or Google Play Store.
5. From the “What Type of Device Are You Adding” screen, select Mobile Phone.
6. Choose the country associated with your mobile phone.
7. Enter your phone number.
8. Click Continue.
9. Choose the operating system of your mobile device.
10. Click Continue.
11. Open the Duo Mobile Application on your mobile device.
12. Click the + button.
13. Scan the barcode.
14. Choose how you would like to be notified and click Finish.
15. For help on setting up other devices go to [https://help.unc.edu/help/duo/](https://help.unc.edu/help/duo/).

### Setting Up Direct Deposit

1. Open Google Chrome or Firefox and navigate to [https://connectcarolina.unc.edu/](https://connectcarolina.unc.edu/).
2. Click Log in to ConnectCarolina and InfoPorte.
3. Click Self-Service.
4. Click Direct Deposit.
5. Log in with Duo 2-Step Authentication.
6. Click Add Account.
7. Enter in the Routing Number and Account Number for the Savings or Checking Account you wish to use.
8. ConnectCarolina will check for correct Routing Numbers but not correct Account Numbers. Please doublecheck that you’ve entered your account number correctly in both fields.
9. Select Balance of Net Pay for Deposit Type.

### Making Changes to Direct Deposit Account

To make changes log in to ConnectCarolina and Direct Deposit

- **Note:** ConnectCarolina requires you to have at least one account set up, so if you only have one, you’ll need to change it rather than deleting it and then adding another account.
- Click Edit to change Routing and Account Numbers.
Account Types Supported

Account Types Supported

Direct Deposit at UNC supports only savings and checking accounts at US credit unions and banking institutions.

Money market, 401k, and brokerage accounts are not supported by Direct Deposit. Routing numbers for these accounts will not be accepted by Direct Deposit.

All UNC Employees should have a valid US checking or savings account to use with Direct Deposit.

Glossary

Routing Number: the nine digit code for your bank (1)

Account Number: your specific account number (2)

Deposit Types: Denotes how pay is split between accounts

Balance of Net Pay: Denotes that this account will receive the leftover amount of your paycheck after applying percentages and amount rules. All employees should have a balance of net pay account. This is also the account reimbursements from accounts payable will be sent to.

Percent: Denotes that this account will receive a specified percent of your paycheck. When using percent ensure that all accounts represent 100% of a paycheck and that one account is set to accept Balance of Net Pay.

Amount: Denotes that this account will receive a specific amount of your paycheck. When using amounts include one account set to accept Balance of Net Pay.

Deposit Order: The order in which employee’s paycheck is deposited into their accounts. Each account/action must have a unique priority number. The balance of net pay account with deposit order 999 will be used for reimbursements.

Duo 2-Step Authentication: A verification method to secure online access to sensitive information. Upon logging in users are sent a secondary login push or code to a separate device.

Additional Resources


Onyen Online Services: https://its.unc.edu/onyen-services/

Multiple Account Set up Direct Deposit QRC: https://go.unc.edu/multiple-deposit-guide

FAQs on Direct Deposits http://go.unc.edu/directdeposit

For additional Help contact 962-HELP or visit help.unc.edu