



## **IMPORTANT INFORMATION**

### **For Students Leaving the University**

#### **Student Account**

Please monitor your student account through [studentcentral.unc.edu](http://studentcentral.unc.edu) before and after ceasing enrollment. Note that after your ONYEN expires, you may not be able to access Student Central online. Charges on the student account are originated in a number of offices across campus, including the Libraries and Campus Health Services. Charges may appear on the account days or weeks after they are incurred. Bills for these charges will be sent to your permanent grade/bill address, so please keep this address up-to-date. Nonpayment of these charges will result in a hold being placed on your account. Our hold prevents registration and release of diploma and official transcripts from the University.

#### **Special Information for Graduating Students**

A few weeks before graduation, the Office of Student Accounts & University Receivables places holds on any degree candidate account with a balance, EVEN if it has not yet been billed. The Office of the Registrar sends notices to those students, alerting them of the hold and providing an opportunity to resolve the charge prior to graduation and ensure timely receipt of the diploma. It is still possible that charges could be incurred and billed after that date. If those charges become past due, a hold will be placed on the account. Our hold prevents registration and release of diploma and official transcripts from the University.

#### **Loan Obligations**

Students who have borrowed from University, Federal Perkins or Federal Health Profession Loan funds must complete an exit interview when they cease at least half time enrollment at the University. This includes students who withdraw and those who are graduating. Exit Interviews may be completed by logging into your account through the [ECSI website](#). Failure to complete the exit counseling requirement could result in a loan being declared delinquent and/or a hold being placed on your student account. Our hold prevents registration and release of official transcripts from the University.

#### **Contact Information**

**Student Account Inquiries**  
Telephone: (919) 962-1368  
FAX: (919) 962-1568  
Web site: [cashier.unc.edu](http://cashier.unc.edu)  
E-mail: [cashier@unc.edu](mailto:cashier@unc.edu)

**Campus Based Student Loan Inquiries**  
Telephone: (919) 962-6824  
FAX: (919) 962- 4740  
Web site: [Loans.unc.edu](http://Loans.unc.edu)  
E-mail: [loans@unc.edu](mailto:loans@unc.edu)